

October 7, 2026

NOTICE OF REIMBURSEMENT PERCENTAGE ADJUSTMENT AND DOCUMENTATION DEADLINE

The ZAI Trust was established to provide partial reimbursement to eligible homeowners who have incurred expenses to safely remove or contain Zonolite-brand vermiculite insulation. The Trust Distribution Procedures (TDP) mandate that the financial health of the Trust be continually evaluated. Specifically, the Trust is required to balance the immediate needs of current claimants with the fiduciary obligation to preserve finite funds for future claimants through the year 2039.

Over the past several years, the Trust has experienced an unexpected, sustained surge in claim volume. While we are pleased that our public education efforts have successfully prompted so many homeowners to address potential asbestos risks, the quantity of claims has exceeded initial actuarial projections.

To ensure the Trust remains solvent and capable of assisting the thousands of homeowners whose eligible property damage may only come to light over the next 12 years, the Trust must take proactive fiscal measures. Consequently, after comprehensive financial forecasting and review of multiple different scenarios and assumptions, none of which can be predicted with certainty, the Trust is forced to adjust its standard reimbursement percentage downward. **As a result of this adjustment, the maximum amount a claimant can expect to be reimbursed is being reduced by approximately 35%.**

Important Grace Period for Claims Currently on File:

To mitigate the impact of this decrease on homeowners who have already begun the process, the Trust has established a temporary grace period.

If your claim is currently on file with the Trust, you will have until **January 31, 2027**, to complete your abatement and submit **ALL** required documentation. Complete submissions received on or before this deadline will be reviewed and considered under the higher, current reimbursement percentages. Any claims that are incomplete or fail to submit all required paperwork by January 31, 2027, will still be potentially eligible for partial reimbursement, but will automatically be subject to the new, reduced reimbursement rate.

What This Means for Your Claim Review:

- **Before January 31, 2027:** If you submit all outstanding proof of product identification, abatement invoices, and required photos by this date, your claim will qualify for evaluation under the current rate.
- **After January 31, 2027:** Any claims missing documentation after this date will be calculated under the new rate, reflecting the approximate 35% reduction in maximum reimbursement.
- **Claim Processing:** Your claim will continue to be processed in the order it becomes fully complete.

We understand that this adjustment may be disappointing news. This decision was not made lightly, but it is required under our governing guidelines to ensure equitable treatment for all claimants—both today and through 2039.

Please review your online portal immediately to ensure no documentation is missing. **Pay particular attention to any emails from the Trust advising you of what else is needed.** You should review updated FAQs on the website for more information and pay specific attention to the claim form instructions. This is particularly important for anyone who is relying on your contractor to provide the necessary documentation for you. Not all of them are sufficiently familiar with the Trust requirements, even if they think they are. It is your responsibility to stay on top of your claim and make sure that everything is submitted to the Trust in a timely manner.

Thank you for your prompt attention to this matter and for your understanding as we work to preserve this important resource for all affected households.

Sincerely,

Zonolite Attic Insulation Trust